Hong Kong – Fall/AY 2011-12 IAP Program Handbook

The Hong Kong Exchange program is offered by International Academic Programs (IAP) at the University of Wisconsin-Madison in conjunction with the Hong Kong University of Science and Technology (HKUST). This IAP Program Handbook supplements handbook(s) or materials you receive from HKUST as well as the IAP Study Abroad Handbook and provides you with the most up-to-date information and advice available at the time of printing. Changes may occur before your departure or while you are abroad.

Questions about your program abroad (housing options, facilities abroad, etc.) as well as questions relating to your relationship with your host university or academics (e.g. course credit and equivalents, registration deadlines, etc.) should be directed to International Academic Programs at UW-Madison.

This program handbook contains the following information:

Contact Information	1
Program Dates	2
Preparation Before Leaving	2
Travel and Arrival Information	
The Academic Program	
Living Abroad	
Housing	
Student Life	

Contact Information

On-Site Program Information Name: Miss Sara WONG Position: Executive Officer Telephone: (852) 2358 8018

Fax: (852) 2358 1464 Email: <u>sara.wong@ust.hk</u>

Postal Address:

Office of the Dean of Science

The Hong Kong University of Science and Technology

Clear Water Bay, Kowloon, Hong Kong

UW-Madison Information

International Academic Programs (IAP) University of Wisconsin-Madison 250 Bascom Hall, 500 Lincoln Drive Madison, WI 53706

Tel: 608-265-6329 Fax: 608-262-6998 Web: www.studyabroad.wisc.edu

Lauren Worth

IAP Study Abroad Advisor (608) 265 2915 lworth@bascom.wisc.edu

Emergency Contact Information

In case of an emergency, call the main IAP number **(608) 265-6329** between 8:00 a.m.-4:30 p.m. Monday-Friday; after-hours or on weekends call the IAP staff on call at **(608) 516-9440**.

Embassy Registration

All program participants who are U.S. citizens must register at the U.S. Embassy before departure as this will help in case of a lost passport or other mishap. You can register on-line at https://travelregistration.state.gov. If you are not a U.S. citizen, register at your home country's embassy or consulate.

United States Embassy in Hong Kong

26 Garden Road Hong Kong

Main Tel: (852) 2523-9011

American Citizens Services Tel: (852) 2841-2211

Fax: (852) 2845-1598 Email: acskh@state.gov

http://hongkong.usconsulate.gov/index.html

Program Dates

Arrival: Late August (Orientation will take place a couple of days before the start of classes)

Fall semester: September 1, 2011-December 21, 2011 Spring semester: February 7, 2012-May 31, 2012

Please see your information from HKUST which will confirm your exact arrival date.

Preparation Before Leaving

Refer to the Pre-Departure Checklist on pages four and five of the IAP Study Abroad Handbook for essential information.

Immigration Documents

Passport

A passport is needed to travel to Hong Kong and to obtain your student visa. Apply immediately for a passport if you do not already have one. Passport information and application forms can be found on the U.S. State Department website

(http://travel.state.gov/passport). If you already have your passport, make sure it will be valid for at least 6 months beyond the length of your stay abroad.

Visa

Information about the Hong Kong visa can be found at: http://www.immd.gov.hk/ehtml/home.htm

The visa application fee is approximately HK\$200 for this fiscal year.

In the admission package from HKUST, students will receive a confirmation of acceptance letter, a set of visa application forms and other information kit. Please complete the kit and send the materials to Office of the Dean of Science, The Hong Kong University of Science and Technology, Clear Water Bay, Kowloon, Hong Kong for visa application. Students will also need to complete the "Insurance Undertaking Form" for exchange students and submit with their visa materials.

Exchange students holding a student visa are not allowed to take up any kind of employment or internship in Hong Kong.

Supplementary Insurance

Students are required to take out supplementary insurance for their time in Hong Kong as the CISI insurance that covers all UW-Madison students abroad does not cover the personal liability and personal effects that are required by HKUST. The minimum requirements for Health Insurance can be found at the end of this handbook. More information about this insurance policy and the application form can be found at:

http://www.ust.hk/international/pre arrival/exch/insurance.html

Handling Money Abroad

The basic unit of currency is the Hong Kong dollar (HKD). The Hong Kong dollar is divided into 100 cents; notes in denominations of \$10, \$20, \$50, \$500 and \$1,000 are issued by HSBC, the Bank of China and the Standard Chartered Bank. The government also issues \$10 notes. The colors of \$10, \$20 and \$50 notes have changed in recent years, but all remain legal tender. Please be aware that notes of the same denomination may look completely different (depending on the issue date and issuing bank).

Banks

Applications for bank accounts should be made in person. Bring your passport or other valid travel documents, your student ID card and proof of residence (e.g. your hall resident card). You should note that there is a charge every time money is remitted from another account to Hong Kong (or vice versa). Additionally, it takes at least one week for checks written in a foreign currency to clear.

ATM/Debit Cards

ATMs are widespread in Hong Kong. Most terminals are linked to international money systems, including Cirrus, Maestro, Plus, Visa Electron, as well as the Visa and MasterCard credit systems. However, you should note that there are 2 ATM systems in Hong Kong; one is

linked to the Bank of China and its partners, and the other used by HSBC and other international banks. You may be charged a fee if you use an ATM machine operating on a system not linked to your bank.

Credit Cards

Credits cards, usually Visa, MasterCard and American Express, are widely accepted in Hong Kong. You may wish to check with your credit card company for any currency exchange fees when making overseas purchases. When making credit card payments, remember to check the receipt and credit card slip before signing and remember to keep the customer's copy. If you have a local debit card, you can use EPS payments for purchases with no service charge.

Most street vendors and small retailers only accept cash in Hong Kong dollars as form of payment. Larger stores in town areas such as Tsim Sha Tsui and Causeway Bay may accept Japanese Yen, Chinese Renminbi or U.S. Dollars, but the exchange rate is usually less favorable.

Packing

Summer weather is hot and humid from June to September (77-90°F) while winter weather is cool and dry from December to February (50-60°F). HKUST facilities, including dormitories and lecture areas, are not centrally heated and Hong Kong can become chilly in the winter.

Laptop computer. Computer facilities are widely available on campus. However, if you wish to use a computer in the student halls, you may consider bringing your own laptop computer. A RJ-45 LAN cable is required to connect to the internet in the Student Halls while wireless internet is available throughout the rest of campus.

Bedding. As bedding is a personal item, it is not provided in the student halls. Subject to availability, bedding can be rented from the Student Housing Office on a daily basis. You may consider bringing your own bedding supplies and blanket/quilt etc., or buy them here in Hong Kong.

Electronics

The electrical standard in Hong Kong is 220V/50Hz AC. Electronic appliances on 100/110V will not work unless you have a step-up transformer. Most electric outlets accommodate the three-pinsquare plugs. You can easily purchase inexpensive adaptors for your equipment in electronic shops and supermarkets in Hong Kong.

Travel and Arrival Information

There are four possible routes you can take from the Hong Kong International Airport to HKUST. Details are shown below. For inbound students and visitors from overseas, it is recommended that you take the taxi, which is the easiest and fastest way to HKUST. It may not be the cheapest method but it saves you the hassle of carrying your luggage on and off public transportation in an unfamiliar city. From the airport, take a red taxi (see key) at the designated taxi stand outside the airport terminal. Please note that your driver will only accept Hong Kong Dollars in cash.

For useful maps, visit http://www.ust.hk/international/pre-arrival/exch/assets/maps.pdf

Upon arrival at HKUST, check-in at the Management Office located at the ground floor of your designated Student Hall or University Apartment. Hall offices are opened 24 hours. To check-in, present your admission letter and passport to the staff on duty. You will then complete an application form, registration card, and a resident card. Two recent passport-sized photographs are required for hall registration.

You must visit the Student Housing Office (1/F, UG Hall II) to complete official check-in procedures and collect the Debit Note during office hours (*Mon-Thu 0845-1300, 1400-1730; Fri 0845-1300, 1400-1745*). This should be done as soon as possible after settling down. Please note that no room key will be issued to you until you have paid the hall charges in full within 2-3 days of arrival.

Orientation

IMSPO organizes an orientation program for incoming exchange students before the beginning of the academic year. This program is designed to help you settle into life at HKUST and Hong Kong, and to meet fellow exchange students and local students. You are therefore strongly recommended to plan your travel itineraries accordingly in order to make the most out of this program!

- Buddy International
- Tour: Hong Kong's Urban Cultural Heritage
- □ Tour: Lantau Island Day Tour
- University Orientation Session
- School Orientation Session
- ☐ International Welcome Event: Around the World in 3 Hours
- US Consulate Information Session (for U.S. Citizens Only)

The Academic Program

Hong Kong University of Science and Technology (HKUST)

The Hong Kong University of Science and Technology is an internationally recognized research university which provides a unique blend of education and research programs in science, engineering, business & management, and humanities & social science. HKUST School or Science is ranked first in Hong Kong and is endowed with state-of-the-art facilities. The school of science offers a whole spectrum of programs in biological science, physical science and mathematical science and is dedicated to meet the changing needs of the society.

HKUST: http://www.ust.hk/international/index.html School of Science: http://science.ust.hk/exchange

Courses

Generally speaking, exchange students will have priority in taking courses offered by the School of Science. For courses offered in other Schools, it will be subject to the course quota and approval of the course instructor.

Registration

Students are requested to fill in the course selection by the time they submit the application. When searching for classes on the HKUST course catalogue, you will find that each course lists the course number, title and course code. For example:

The course code here is listed as [3-1-0:3]. This is a course that requires 3 hours of lecture, 1 tutorial/seminar/recitation hour and 0 lab/field study hours, each week. Therefore, it carries 3 credit hours at HKUST (Lecture hours-Tutorial hours -Lab hours: Credit hours)

Offered courses are not be finalized until late June for Fall semester and late December for Spring semester. Course offerings can be found at http://publish.ust.hk/univ/cal0809/index.html Science students will have priority in registering for science courses but please select as many alternate courses as possible.

Course registration is done online in early August for Fall semester and in early to mid January for Spring semester. Students will be assigned with a random number that determines the registration timeslots. At an appropriate time, students will be informed by email to look up the registration time and random number, the class schedule, the course description and other necessary information on the "Course Registration" section of the Admissions, Registration and Records Office.

Students need to use the network account and password to get access of the Student Intranet. A network account will be created for students to facilitate the course registration. Details will also be informed by email.

Equivalents and Course Equivalent Request Form (CERF)

Each course you take abroad must be assigned a UW-Madison "equivalent" course in order for your grades and credits to be recorded on your UW-Madison transcript. In order to establish UW-Madison course equivalents for your study abroad courses, you will submit a Course Equivalent Request Form (CERF). Detailed information on the UW course equivalent process is available in the IAP Study Abroad Handbook.

Credits

Conversions

Most credits are equivalent to UW-Madison; so three credits at HKUST will be equivalent to 3 credits at UW-Madison. Four credits at HKUST will be equivalent to 4 credits at UW-Madison. Minimum credit per semester is 12 and maximum credit load is 18.

Pass/Fail/Drop/Audit

Please refer to the IAP Study Abroad Handbook for academic policies.

Grades and Grade Conversions

It is not possible to receive an "Incomplete" for course work abroad. Failure to complete a course will result in an "F" grade. Grades will be converted according to the following scale:

HKUST Grade	UW-Madison Grade
A	A
A-	A
B+	AB
В	В
B-	В
C+	ВС
С	С
C-	С
D+	D
D	D
F	F

Weather Dependent Class and School Attendance

Hong Kong is situated in a subtropical monsoon climate, and extreme weather conditions can occur in Hong Kong during the spring and summer months. These include tropical cyclones (known as "typhoons" in Asia) and severe rain/thunderstorms, and under these circumstances class/exam activities may be cancelled.

Typhoons are categorized into ten levels, with 10 being the most severe. Rainstorms are categorized by color, with black being the most severe. Please refer to Section 12 "Staying Safe" for more information on weather warnings and safety guidelines during severe weather conditions.

Final examination schedules are posted on the Admissions, Registration and Records Office (ARRO) website. Please consult the website for up-to-date information concerning exam arrangements in the event of severe weather.

WEATHER-DEPENDENT CLASS AND SCHOOL ATTENDANCE

If the Typhoon Signal No. 8 and/or Black Rainstorm Warning Signal are	All classes and exams
Hoisted within 2 hours of the scheduled starting time of classes and exams	Will be canceled
Lowered by 06:30	Starting at or after 08:30 will be held as scheduled
Lowered by 12:00	Starting at or after 14:00 will be held as scheduled
Lowered by 16:00	Starting at or after 18:00 will be held as scheduled
Still in effect at 16:00	In the evening will be cancelled

If an examination is canceled due to the Black Rainstorm Warning or the Typhoon Warning Signal No. 8 or above, arrangements will be made for that examination to be held as soon as practicable after the scheduled examination period.

Living Abroad

Hong Kong

Only July 1, 1997, Hong Kong became a Special Administrative Region (SAR) of the People's Republic of China. The Hong Kong Special Administrative Region of the People's Republic of China (commonly known as Hong Kong) is home to over 6.9 million people. Literally translated as 'fragrant harbour', its name traces to the 18th century when fragrant wood products and incense were traded. Located on the southeastern coast of China and bordering Guangdong Province in the North, it is one of the most densely populated cities in the world today.

Most of Hong Kong's ethnic Chinese residents speak the Cantonese dialect. English is widely used, as Hong Kong was a British Colony from 1842 – 1997. The use of Mandarin (or, more properly, "Putonghua") has also been increasing since the territory returned to Chinese sovereignty in 1997.

Hong Kong may be famous for its urban landscape, but almost ¾ of the land is rural. Due to its compact size, one can almost plunge into the breathtaking natural landscapes afforded in our country and marine parks and return to the bustling city within minutes! Refer to the links on the side to find out more!

Hongkongers value unity and harmony and you may find that people try to avoid confrontation and debates. The Hong Kong lifestyle is fast-paced and exciting. The city never sleeps; people are out and about all hours of the day. Material wealth is important to many and you'll see signs of consumerism all around.

Housing

Students are required to complete and return the housing application form (enclosed in the admission package to students) on or before the deadline designated by the Student Housing Office. For fall semester students: end of June. For spring semester students: End of November.

On campus Residence Halls

Most Undergraduate Halls are designed for double occupancy, with some for triple occupancy. Your room and roommate will be randomly assigned. Common facilities include showers, toilets, public telephones, pantries, microwave ovens, coin-operated washing machines, dryers, and common rooms with television sets. Rooms in the Undergraduate Halls are furnished with desks, chairs, bookshelves, wardrobes, a mini-sink and beds. Mattresses are usually used but in good condition. Pillows and bedding such as bed sheets, blankets and bed covers are not provided. Subject to availability, these items may be provided on short-term loan at \$40/day. Otherwise, you can purchase bedding items at shopping malls such as East Point City Plaza (Hang Hau MTR Station), Metro City Plaza (Po Lam MTR Station), both of

which are close to campus. You can easily obtain internet connectivity in your room through the University ResNet using a RJ-45 LAN cable. More information can be found at: https://sao.ust.hk/housing/accommodation.html

Off Campus Housing

Finding affordable, comfortable and convenient accommodation can be a challenge in Hong Kong. However, there is generally something available for everyone's standards and budgets. For more information or resources available on these options, please visit: https://sao.ust.hk/housing/living offcampus.html

Rental Flats

Rental flats are usually situated in high-rise buildings or 3-storey village houses. Flat sizes range from 350 – 700 square feet (32.5 sq m– 65 sq m), including a living room, kitchen, bathroom and 2 bedrooms. Some are within walking distance to campus while others require one or two modes of public transportation.

Most apartments are unfurnished, although landlords usually provide basic fittings such as air-conditioners and kitchen equipment. Furniture is usually not provided, with the exception of beds and wardrobes in some cases. That said, one can still find fully furnished apartments, albeit at higher costs.

Should you decide to rent a flat/apartment, you are required to enter into a tenancy agreement with the landlord. Such agreements usually last for 2 years, although shorter terms may be possible depending on the landlord. It is common practice to pay one or two months' rental deposit and one month's rent in advance. Generally, you will also have to settle your own utility bills (such as electricity, water and gas).

Hostels

Dormitories and hostels are usually more expensive than rental flats, but less so than hotels. Rooms are for short-term or long-term residence, subject to availability. Rooms usually have an attached bathroom and are fully furnished. Most do not have cooking facilities, although some establishments may have common pantries or kitchenettes. Accommodation is charged on a daily basis, although discounted rates are sometimes available for long-term stays.

Hotels/Guesthouses

Hotels in Hong Kong are generally expensive, although there are limited budget options in town locations (such as Tsim Sha Tsui, Yau Ma Tei and Mong Kok). Rooms have attached bathrooms and are fully furnished. Housekeeping services are provided, but there are usually no cooking facilities. Some hotels or guesthouses will have special rates for long-term stays. Public transportation is usually required for commute to campus.

Student Life

Hong Kong students are brought up with a certain perspective on education. Traditional Confucian values stress the importance of having a good education; therefore, local schooling can be very competitive, even from primary school, and parents spend much time and effort (and cash) on tuition and extracurricular activities in order to give their children a

competitive edge.

While broad-based thinking and project skills have been brought into the curriculum in recent years, Hong Kong's education system nonetheless devotes much time to memorization and quantitative skills. This influences students' study habits, which can be quite different from what you are used to.

Recreation-wise, local students generally refrain from inviting friends to their homes to "hang out"; this is due to the compact sizes of many homes in Hong Kong. Instead, most students choose to entertain themselves in town, or remain on campus after class hours for student activities.

HKUST students are known for their devotion to an active university life. Many dedicate their time to student societies (you will see their numerous promotional activities throughout the semester), and engage in sports and cultural activities outside of academic work. In addition, most local students do not have substantial work experiences as they begin University education right after high school. It is therefore understood that participating in such activities is not only for fun and recreation, but also for their job prospects after graduation. It is a formula that has worked for almost 99% of HKUST students upon graduation.

Given the abundance of student societies on campus, there are many ways for you to get involved in extra-curricular activities. International students are encouraged to participate actively. Check with the student societies that interest you, as some groups may require membership in order to join their activities.

The following organizations may be of interest to you as an international student:

HKUST Student Union

http://ihome.ust.hk/~su_ucoun/link.html

AIESEC Reception Team

The AIESEC Reception Team operates under AIESEC, the largest student organization in the world. It is established for international students, and aims to help you adjust to life in Hong Kong. Through different activities and gatherings, the team provides both local and international students a platform to meet each other.

Nauty

NAUTY is made up of undergraduate students from a variety of cultural and social backgrounds. This group organizes two functions every semester where local and international students can relax, have some fun, and foster greater cultural understanding and integration both on and off campus.

Sports

Every student can participate recreationally or competitively in a sport of their interest; these include basketball, tennis, football, fencing, archery and martial arts. Sports associations are operated under the HKUST Students' Union (HKUSTSU), while the Student Affairs Office provides advice, logistical and administrative support for the formation of all University teams and their activities. Respective sports associations form teams which may take part in

intervarsity competitions. Browse the HKUSTSU Sports Association website for the latest updates and contact information for sports activities. In addition, you can also participate in inter-departmental sports competitions, organized by the student societies of academic departments. The University offers excellent sports facilities, with air-conditioning provided indoors. Please remember to bring your HKUST Student ID when booking and entering these venues.

Center for the Arts

Regularly staging exhibitions, concerts, films and performances on campus, the CFA aims to raise artistic awareness. Please check the CFA website for monthly programs and schedules.

Transportation

Hong Kong's public transportation system is considered to be world-class in terms of its management and efficiency. There is really no need to travel by car. Once you have mastered your orientation skills, getting around by public transportation is relatively easy. As a general rule, the subway is always a safe bet for traveling efficiently. This is especially so during peak hours when roadways can become congested.

Taxi

Taxis in Hong Kong are generally abundant and can be flagged down on the street (except on roads with double yellow lines and restricted zones). An easier alternative is to queue at a taxi stand.

All taxis are metered, and you should refer to the meter for the exact charge. Taxi fare information is listed on the inside of the taxi. Charges begin with a \$16 flag-fall for the first 2 kilometers, and \$1.40 for each additional 200 meters. Passengers have to pay a tunnel toll if the journey passes through paid tunnels. In addition, a luggage fee of \$5 may be charged – check with the driver. Always ask for a receipt. This helps you track down lost items or the taxi driver. If you cannot read the price, the taxi number or the fine-print on the receipt, ask for a hand-written version. Please note that foreign currencies, credit cards or Octopus cards are not accepted. Tipping is not necessary except for rounding to the nearest dollar.

Passengers sitting in the front and rear seats are required by law to wear a seatbelt when available. All taxis are regulated and taxi drivers are required to display their Taxi Driver Identity sign on the dashboard. Failure to pay your taxi fare is a criminal offence in Hong Kong.

Taxis running in the city are red in color, while those in the New Territories are in green and those on Lantau Island are in blue. Red taxis can travel anywhere, while the green and blue taxis can operate only within their respective areas. All taxis can travel to and from the Hong Kong International Airport.

When you encounter any problems with the taxi service, such as possible overcharging, take down the taxi driver's name and license plate number as shown on the Taxi Driver Identity sign on the cab's dashboard to lodge your complaint.

Octopus Card

For ease of travel, we recommend that you obtain an Octopus Card. This convenient, electronic stored-value card can be used almost like cash and is accepted on most forms of public transport, convenience stores, and fast food restaurants. Card values can be 'topped-up' at MTR Customer Service Counters, convenience stores, or any 'Add Value Machines' located at MTR stations. On campus, add-value service is available at the LG7 Student Canteen, 1/F Coffee Shop, LG1 Grab & Go, and Park n' Shop.

Full time students* aged 12 to 25 are eligible for MTR concession fares of up to 50% off normal fares by applying for an "Octopus Card with Student Status". To apply:

- 1. Obtain an application form from the Student Affairs Office (SAO), 5/F via Lift 3.
- 2. The completed form should be submitted in person with presentation of your valid HKUST Student ID card to the SAO for verification and endorsement.
- 3. The endorsed application form should be returned to any MTR Customer Service Center (except stations on Airport Express, East Rail, West Rail, Ma On Shan and Light Rail lines).
- 4. The application fee of HKD\$90 is applicable for new Personalized Octopus Cards with "Student Status". A rebate of HKD\$20 will be offered to first time applicants in the form of usable value encoded on the card.
- 5. Your Personalized Octopus Card will be available for collection at the Student Travel Scheme Office at the Admiralty MTR Station anytime from 21 days of the submission date. Please refer to the details on the receipt.

Traveling to Mainland China

Should you travel to Mainland China, you will need to change money into the Mainland currency, the Renminbi (RMB) or more commonly the Yuan. Things can be rather hectic over the border, so we recommend that you exchange your money before leaving Hong Kong.

Health and Safety

On Campus:

Security Control Center on Campus: ext. 8999 or direct line 2358 8999

Off Campus

Police / Fire / Ambulance: 999

Hospitals closest to HKUST

United Christian Hospital (24 hour emergency service) Sau Nga Road, Sau Mau Ping 2379 4000

Tseung Kwan O Hospital (24 hour emergency service)

Po Ning Road, Tseung Kwan 0 2208 0111

Medical Clinic, HKUST

Room LG1021 (Lift 4)

Mon to Fri: 0900 - 1230; 1330 - 1645

Sat: 0900 - 1145

2358 6670

All registered HKUST students are entitled to use the primary healthcare service available at the Medical Clinic. This facility provides free outpatient service to full-time students. However, it is not equipped to handle emergency situations and is only open during normal office hours.

Appointments are not required for non-emergency medical services at the Medical Clinic. In addition, specialist services in Allergy, Dermatology, ENT (Ear, Nose and Throat), Internal Medicine, Obstetrics and Gynecology, Ophthalmology, Respiratory Medicine, Surgery and Physiotherapy are also available, but subject to charge. Reference from a General Practitioner and prior appointments are required for specialist services.

Remember to bring your Student ID card when visiting the Medical Clinic.\

Weather Warnings

When the Thunderstorm Warning, Typhoon Signal No.8 and/or Black Rainstorm Warning are hoisted, you should take necessary precautions as follows:

- *Stay indoors wherever you are and do not leave the building until the signal is lowered and the condition is safe to do so.
- *Stay away from large windows, structures and objects that are vulnerable to strong wind.
- *Do not swim or engage in other water sport activities. Leave water and seek shelter.
- *Avoid using plugged-in electrical appliances.
- *Do not touch aerials, water pipes, wire fence and similar metal installations.
- *Do not handle inflammable materials in open containers.
- *Because the lightning current is conducted away through the ground, you should not lie down especially when the ground is wet. Instead you should crouch down to minimize the area in contact between you and the ground.

Communication

When making calls, keep in mind time zone differences (www.timeanddate.com/worldclock). To make an international call to the United States, dial the access code for the country from which you are calling plus the United States country code (always "1") followed by the appropriate U.S. area code and local number. To call internationally from the United States, dial "011", the country code, city access code (if necessary) and the phone number. Country

and city codes can be found online (www.timeanddate.com/worldclock/dialing.html). Some of above steps can vary if you are using a calling card.

Local calls are free in Hong Kong on private phones. Public pay-phones, available on and off campus, cost \$1 per five minutes. Most phones accept \$1, \$2, \$5 and \$10 coins. Landline and mobile phone numbers in Hong Kong are eight digits long. When dialing, all eight digits must be dialed. There are no area codes.

To make international calls, you should purchase a prepaid, stored-value IDD phone card. These are available as "Hello cards" (\$50 and \$100) and Smartcards (five denominations from \$50 to \$500). These can be purchased on-campus at the University Bookstore or the Souvenir Shop. Off-campus, they are available at convenience stores such as 7-Eleven and Circle K.

Phone lines are not available in your hall rooms, although there are public phones available in the student halls. You may therefore wish to set up a mobile phone. Mobile phones in Hong Kong operate on the 3G/GSM network; major mobile service providers usually have good value phone plans and/or mobile phone packages.

ADDITIONAL RELEVANT INFORMATION/WEBSITES OF INTEREST

U.S. State Department Students Abroad site:

http://www.studentsabroad.state.gov/

UW-Madison International Academic Programs http://www.studyabroad.wisc.edu

U.S. State Department: http://travel.state.gov

U.S. State Department Students Abroad site: http://www.studentsabroad.state.gov/

Center for Disease Control http://www.cdc.gov/travel/

Current exchange rates http://www.oanda.com

Lonely Planet http://www.lonelyplanet.com

South China Morning Post: http://www.scmp.com/portal/site/SCMP/

Hong Kong Tourism Board: http://www.discoverhongkong.com/login.html

APPENDIX 1 – MINIMUM REQUIREMENTS OF HEALTH INSURANCE

Your insurance coverage should cover the relevant geographic region you are traveling to and it should entail the entire period you will be on exchange. It should at the least include, but not limited to, the items listed below. The HK\$ amount indicated are the minimum coverage requirements.

1) Medical Expenses (Out-patient & In-patient)

- Out-patient Services

_ Reimbursement of eligible expenditure for medical treatment and/or other necessary medical expenses arising from bodily injuries or sickness and or disability contracted or sustained, including follow-up medical treatment and/or expenses related.

Min. Coverage: HK\$1,000,000

Min. Coverage: HK\$5,000

Min. Coverage: Unlimited

- In-patient Services

_ Hospitalization, surgery, ambulance and paramedic services, diagnostic tests, consultation by registered doctors and medicines prescribed including follow-up visits after discharge.

2) Hospital Confinement Benefit

- Daily monetary benefits to be paid to the insured person if he/she is admitted and confined in a hospital as an in-patient.

3) Emergency Services

- Emergency evacuation
- Repatriation of remains

4) Personal Accident giving rise to Injury, Disablement & Death

- Accident while boarding, riding, alighting as a fare paying passenger on a Common Carrier Min. Coverage: HK\$1,000,000
- Other accidents causing bodily injury, disablement or death Min. Coverage: HK\$500,000
- Examples of bodily injury and disablement: loss of limbs, sight, hearing, burns, etc.

5) Personal Liability Min. Coverage: HK\$1,500,000

- Indemnity against legal liability to a third party as a result of causing:
- _ Death or accidental bodily injury to a third party
- _ Accidental loss of or damage to property of a third person

6) Personal Effects Coverage Min. Coverage: HK\$20,000

- Coverage for loss, physical breakage or damage directly resulting from theft, robbery, burglary, accident or mishandling by carriers of baggage or personal property carried on journey.